



ONSOLVE  
**CODERED**

### What is Dallas County CodeRed Alerts?

Dallas County CodeRed Alerts is an advanced emergency notification system designed to deliver critical alerts and information to residents during a wide range of emergency situations. Whether it's severe weather, natural disasters, public health emergencies, or other urgent events, CodeRed ensures that you receive timely and accurate information to help you stay safe and informed.

### Why is CodeRed Alerts important to me?

Dallas County Alerts aims to keep you informed and prepared for any emergencies that may arise in our area. Officials will send messages to alert you about emergency details, instructions, or precautions necessary for making well-informed decisions and staying safe.

No, signing up for Dallas County Alerts doesn't cost anything. Just register on our enrollment website and choose how you'd like to receive notifications.

### How will I know that Dallas County Alert is contacting me?

A Dallas County Alert message will come from the caller ID **(206) 536-3695**. We recommend saving this number in your phone as a new contact. If you ever need to reply to a message received, you can dial this number to listen to the message again in full. For text messages, the ID will be **24639**, and for emails, it will be **DallasCountyAR-Alerts@notify.onsolve.net**.

### How do I register?

To register for Dallas County CodeRed Alerts you can visit <https://accountportal.onsolve.net/dallascounty-ar-alerts> or text keyword "dallascountyaralerts" to 24639. If you need help signing up, please give us a call at 870-352-8303 for assistance.

### When registering

When signing up, please enter your address in the designated field (it may not appear correctly on the map, but if you're in Dallas County, you'll still receive notifications). Once you've filled out the registration form, be sure to click **'Save'** in the bottom corner of the screen, or you may encounter difficulties accessing your account in the future.